## **Job Description: CRM Executive**

Location: Agra

Type: On-site / Full Time

Salary: ₹10,000 – ₹15,000 (Performance-Based)

Eligibility: Graduate / MBA in Marketing or related field

## **About the Role:**

We are looking for a CRM Executive with prior experience in customer calling. The ideal candidate will manage leads, maintain client relationships, and support the sales/marketing teams effectively.

## **Key Responsibilities:**

- 1. Handle inbound and outbound calls professionally.
- 2. Maintain and update the CRM database accurately.
- 3. Follow up on leads and ensure timely communication.
- 4. Coordinate with sales and marketing teams for lead management.
- 5. Provide excellent customer service and ensure client satisfaction.

# **Requirements:**

- 1. Experience in CRM calling or telecalling
- 2. Strong communication and interpersonal skills.
- 3. Organized, goal-oriented, and confident personality.
- 4. Ability to work collaboratively in a fast-paced environment.

#### Perks:

- 1. Hands-on experience with CRM systems
- 2. Performance-based incentives
- 3. Opportunity for career growth

## **How to Apply:**

Send your updated CV to 📩 9457449752